



ITIL® Powered by Skillsoft® Books24x7®

A collection of IT best practices

ITIL is the most widely accepted approach to IT Service Management (ITSM) in the world. The approach is based on a series of books outlining best practices for delivering quality IT services.

The Skillsoft Books24x7 ITIL collection

To implement and support ITIL, you need to have the official books from the publishers of ITIL. Skillsoft, in partnership with the official ITIL publisher, provides a cost effective alternative to purchasing individual books. The collection contains all the titles for the latest version of ITIL.

Organizations are becoming increasingly dependent on corporate IT services in order to satisfy their corporate objectives and to meet their business needs. This leads to an increased requirement for high quality IT services for organizations to maintain their competitive advantage. To mitigate those issues, ITIL provides a cohesive set of best practices, drawn from the public and private sectors worldwide. The Skillsoft collection makes it seamless for IT professionals to adopt this framework within their organizations.

Sample ITIL titles from the Skillsoft collection

- Service Strategy
- Service Design
- Service Transition
- Service Operation
- Continual Service Improvement
- The Official Introduction to the ITIL Service Lifecycle



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Features

Collection contains all official, required books

Content always reflects the latest ITIL version

End users can learn anytime, anywhere—including on mobile devices

Benefits

Improved alignment of IT services and business

Controlled IT costs

Increased business productivity, efficiency and effectiveness

Improved change management

Increased satisfaction with IT