



Build the skills
of your Six Sigma
professionals



Six Sigma KnowledgeCenter™

Tools & Resources

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In today's fast paced corporate environment, it is not enough to provide a breadth of learning resources to your professional work force. Time is too valuable and resources are stretched too thin. Your work force is your single biggest investment and it is imperative that your team gets the information it requires in a way that matches the urgency of the need.

SkillSoft's Six Sigma KnowledgeCenter enables hands on learning, providing more than courses and books—it introduces an array of resources designed and chosen to challenge and motivate every learner on your team.

This one stop portal allows your learners to access a diverse array of information, including articles, courses and online books specifically chosen by experts to facilitate learning, regardless of skill level. Additionally, each KnowledgeCenter includes useful job aids and SkillBriefs for your Six Sigma professionals to learn and use new skills in a real-world environment.

A Focus On Performance

The Six Sigma KnowledgeCenter provides resources for:

- Employees new to Six Sigma
- Employees currently working with Six Sigma implementation
- Employees preparing for Six Sigma Black Belt certification

What is a KnowledgeCenter?

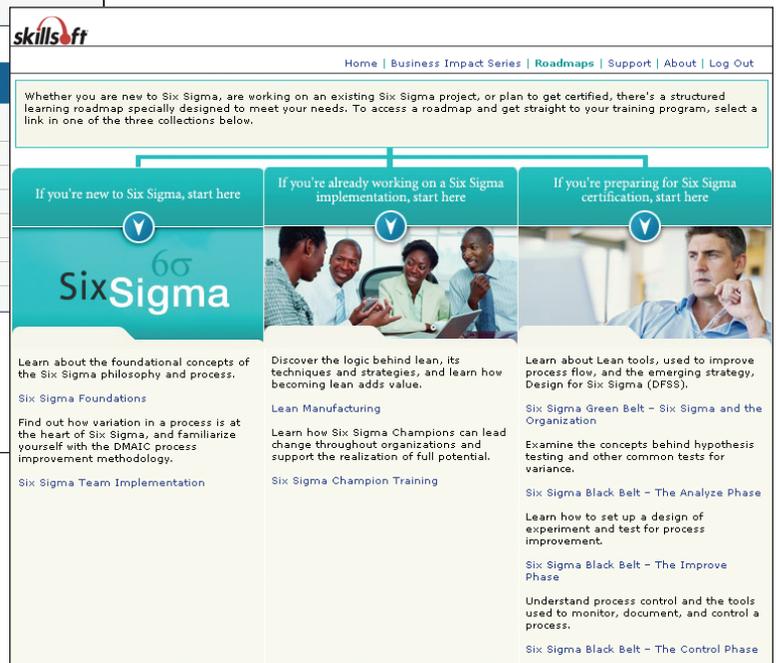
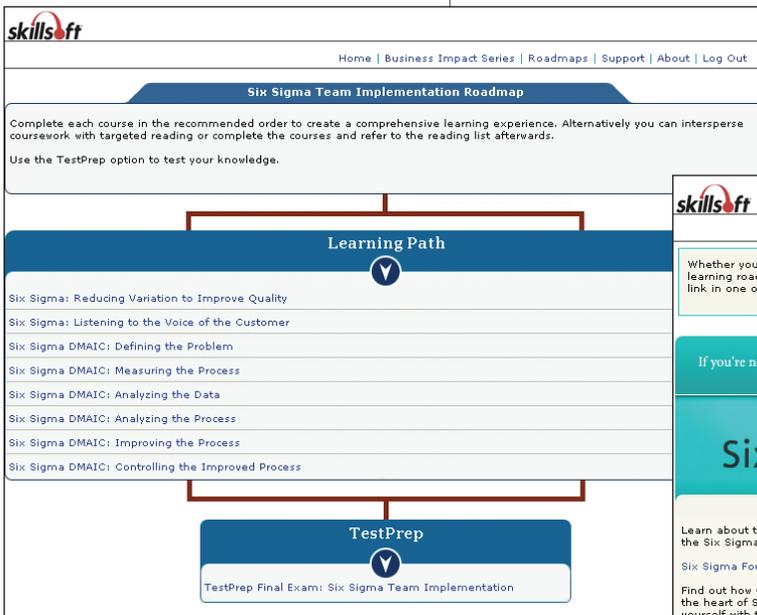
A SkillSoft KnowledgeCenter is a single, focused interface where your Six Sigma professionals can receive instant and ongoing skill development and performance support. The KnowledgeCenter offers a breadth of targeted learning resources including formal learning paths; informal, on-the-job learning; access to experts, and a range of other resources. These tools and resources are carefully selected by SkillSoft subject matter experts and presented in a user-friendly environment that allows your learner instant access to trusted content.

Reference Area

The Reference Area of the Six Sigma KnowledgeCenter includes:

- View selected or all Books24x7® titles that pertain to Six Sigma
- Search & Learn access to all assets in the KnowledgeCenter

Whether you are new to Six Sigma or well on your way to certification, there is a structured learning roadmap for you.





Welcome to SkillSoft's
SixSigma KnowledgeCenter™



SEARCH & LEARN™

Find

Category



Selected Books



Demystifying Six Sigma: A Company-Wide Approach to Continuous Improvement
AMACOM



Strategic Six Sigma: Best Practices from the Executive Suite
John Wiley & Sons



Six Sigma and Beyond: Foundations of Excellent Performance, Volume I
St. Lucie Press



Six Sigma Management: A Guide for Your Journey to Best-Practice Processes
APQC

[View All Selected Books](#)

Job Aids

Access convenient resources designed to help you increase job performance.

- Conflict Resolution Strategies
- Customer Questioning Techniques Best Practices

Featured Topic

Multi-vari Analysis

Industry Articles and Links



- Multivariate Analysis Methods
- Statistical Thinking to Improve Quality
- Six Sigma – Tools and Techniques

Course Spotlight

Use SkillSoft training to learn how to use multi-vari analysis during the Analyze stage of a Six Sigma DMAIC initiative.

[Exploratory Data Analysis in Six Sigma](#)

Monthly Challenge

You want to use multi-vari analysis to analyze the cause of defects in one of your company's products. See if you can describe the three types of variation that can be indicated using multi-vari charts.

[Take the challenge >>](#)

Featured Topic Archive

Looking for a recent Featured Topic? You can access the last three in the Featured Topic Archive.

[Access the archive >>](#)

Business Impact Series



Are you placing enough emphasis on customer-focused metrics? Sure you're not missing obvious improvement opportunities among projects? SkillSoft's Business Impact Series products use innovative video techniques to analyze issues such as these, dramatizing core elements and delivering practical solutions.



Challenge Series



Challenge Series products are designed to enhance your solution-analysis and decision-making skills. Use these media-rich, interactive case studies to practice solving critical problems while balancing multiple options and

Connect with the Experts



Need some expert advice or exam tips on Green Belt certification? E-mail or chat directly to the professionals in our expert center

Learning Roadmaps



Use targeted skills-improvement and certification roadmaps to achieve your training goals

SkillBriefs

Use these helpful guides to learn about key Six Sigma topics quickly.

[What Does a Six Sigma Team Member Do?](#)

[How to Define Value for Lean Manufacturing](#)

[Steps for Transitioning a Process to Lean](#)

Related Resources

[Six Sigma Black Belt Certification](#)

[Lean Enterprise Institute](#)

[Motorola University: Six Sigma in Action](#)

[Lean Enterprise Academy](#)

Targeted Training Resources

Practice Zone

The Practice Zone offers rich simulations where users can put their skills to the test in real-world scenarios using our hands-on simulations. Each simulation focuses on different aspects of Six Sigma.

Featured Topic

- **Suggested Reading**—Recommended reading on topics related to Six Sigma
- **Course Spotlight**—Spotlight on a specific instructional topic within Six Sigma
- **Challenge**—Access to an exercise designed to test skills learned and get feedback from an expert about your solution

Learning Roadmaps

Learning Roadmaps are targeted at three skill levels and designed for quick access to the learning resources most relevant to you. Maps include a variety of learning resources including courses, books and other assets.

External Links

Links to information resources and relevant Web sites such as Six Sigma's Black Belt Certification, Lean Enterprise Academy, Motorola University: Six Sigma in Action and Lean Academy Institute.

Business Impact and Challenge Series

KnowledgeCenters include two rich, interactive learning resources, Business Impact Series and Challenge Series.

SkillSoft's Business Impact Series is a set of concise, scenario based vignettes created with the learner in mind. Designed to engage the learner in rich content, including video and Flash, they provide key takeaways as well as Web links for additional information, books suggestions from the Books24x7 collection and more.

SkillSoft's Challenge Series is an interactive case study focused on problem discovery and analysis that challenges learners to consider and balance multiple solutions. It is engaging with rich content, including interactive video and Flash.

A solution for everyone

KnowledgeCenters enable users to access the most accurate learning asset to meet their most pressing need. To find out how SkillSoft's Six Sigma KnowledgeCenter can help educate and train your Six Sigma staff, please contact your SkillSoft Account Team.

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